ERCOT 2011 Severe Weather Drill

**Script (ERCOT Version)**

**(NOTE- times associated with the events on this script are estimates only)**

**The beginning of each hotline call shall begin as follows:**

**“ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.”**

**Drill Day 1 - 07:30 - Communication testing**

**Drill Day 1 - 08:30 – OCN: (Issued when the storm is five days away)**

**The T/S Desk makes a Hotline call to Transmission Operators**

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.**

**“This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT operator [first and last name]. At [xx:xx], ERCOT is issuing an OCN for a severe cold weather system approaching in the next 5 days with temperatures anticipated to remain 32°F or below in three or more Weather Zones in the ERCOT Region. TOs are instructed to:**

* **Review Planned outages and existing outages for the possibility of withdrawing or restoring equipment,**
* **Review emergency operating procedures and notify ERCOT of any changes or conditions that could affect System Reliability.**

**ERCOT will continue to monitor the severe cold weather system. [TO] please repeat this back to me. That is correct, thank you.”**

**“This is a drill.”**

**The Real Time Desk makes a Hotline call to QSEs**

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.**

**“This call requires everyone to remain on the line until it is complete. [QSE] I will be asking you for the repeat back. This is ERCOT Operator [first and last name]. At [xx:xx], ERCOT is issuing an OCN for a severe cold weather system approaching in the next 5 days with temperatures anticipated to remain between 20°F and 26°F or below in five or more Weather Zones in the ERCOT Region.**

**QSEs are instructed to:**

* **Review fuel supplies and notify ERCOT of any known or anticipated fuel restrictions,**
* **Review Planned Resource outages and consider delaying maintenance,**
* **Review weatherization and emergency operating procedures and notify ERCOT of any changes or conditions that could affect System Reliability.**

**ERCOT will continue to monitor the severe cold weather system. [QSE] please repeat this back to me. That is correct, thank you**

**“This is a drill.”**

**Drill Day 1 – 09:00 – ErCOT notifies Market participants OF MeDIA APPEAL:**

**The T/S Desk makes a Hotline call to Transmission Operators**

**“Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.**

**“This is ERCOT operator [first and last name], this is information only. ERCOT has issued an appeal through the public news media for voluntary load curtailments. Does anyone have any questions? Thank you”.**

**“This is a drill.”**

**The Real Time Desk makes a Hotline call to QSEs**

**“Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.**

**“This is ERCOT operator [first and last name], this is information only. ERCOT has issued an appeal through the public news media for voluntary load curtailments. Does anyone have any questions? Thank you”.**

**“This is a drill.”**

**Drill Day 1 - 10:00 – ADVISORY: (Issued when storm is three days away)**

**The T/S Desk makes a Hotline call to Transmission Operators**

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.**

**“This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT operator [first and last name]. At [xx:xx], ERCOT is issuing an Advisory for the severe cold weather system approaching in the next 3 with temperatures anticipated to remain between 20°F and 26°F or below in five or more Weather Zones in the ERCOT Region. TOs are instructed to:**

* **Review Planned outages and existing outages for the possibility of withdrawing or restoring equipment,**
* **Review emergency operating procedures and notify ERCOT of any changes or conditions that could affect System Reliability.**

**ERCOT will continue to monitor the severe cold weather system. [TO] please repeat this back to me. That is correct, thank you.”**

**“This is a drill.”**

**The Real Time Desk makes a Hotline call to QSEs**

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.**

**“This call requires everyone to remain on the line until it is complete. [QSE] I will be asking you for the repeat back. This is ERCOT operator [first and last name]. At [xx:xx], ERCOT is issuing an Advisory for the severe cold weather system approaching in the next 3 days with temperatures anticipated to remain between 20°F and 26°F or below in five or more Weather Zones in the ERCOT Region.**

**QSEs are instructed to:**

* **Review fuel supplies and notify ERCOT of any known or anticipated fuel restrictions,**
* **Review Planned Resource outages and consider delaying maintenance,**
* **Review weatherization and emergency operating procedures and notify ERCOT of any changes or conditions that could affect System Reliability.**

**ERCOT will continue to monitor the severe cold weather system. [QSE] please repeat this back to me. That is correct, thank you.”**

**“This is a drill.”**

**Drill Day 1 - 12:00– Watch: (issued when storm is one day away)**

**The T/S Desk makes a Hotline call to Transmission Operators**

**“Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.**

**“This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT operator [first and last name]. At [xx:xx], ERCOT is issuing a Watch for the severe cold weather system approaching tomorrow. Temperatures are expected to remain between 20°F and 26°F or below in five or more Weather Zones in the ERCOT Region. TOs are instructed to:**

* **Review Planned outages and existing outages for the possibility of withdrawing or restoring equipment,**
* **Prepare for higher than usual loads,**
* **Review emergency operating procedures and notify ERCOT of any changes or conditions that could affect System Reliability.**

**ERCOT will continue to monitor the severe cold weather system and will convey information and directives as conditions warrant. [TO] please repeat this back to me. That is correct, thank you.”**

**“This is a drill.”**

**The Real Time Desk makes a Hotline call to QSEs**

**“Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.**

**“This call requires everyone to remain on the line until it is complete. [QSE] I will be asking you for the repeat back. This is ERCOT operator [first and last name]. At [xx:xx], ERCOT is issuing a Watch for the severe cold weather system approaching tomorrow. Temperatures are expected to remain between 20°F and 26°F or below in five or more Weather Zones in the ERCOT Region.**

**QSEs are instructed to:**

* **Make available, any Resources that can be returned to service and keep COPs and HSLs updated,**
* **Review fuel supplies and notify ERCOT of any known or anticipated fuel restrictions,**
* **Prepare for higher than usual loads and the possible need for additional Ancillary Services,**
* **Review weatherization and emergency operating procedures and notify ERCOT of any changes or conditions that could affect System Reliability.**

**ERCOT will continue to monitor the severe cold weather system. [QSE] please repeat this back to me. That is correct, thank you.”**

**“This is a drill.”**

**Drill Day 2 - 11:00 – EMERGENCY NOTICE: (ISSUED WHEN THE STORM IS IN TEXAS)**

**The T/S Desk makes a Hotline call to Transmission Operators**

**“Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.**

**“This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT operator [first and last name]. At [xx:xx], ERCOT is issuing an Emergency Notice, the severe cold weather system is in the ERCOT Region with temperatures between20°F and 26°F or below in five or more Weather Zones in the ERCOT Region. The frigid temperatures are beginning to have adverse impact on the ERCOT System such as [state what the adverse impacts are].**

* **Prepare for higher than usual loads and the possibility of load shedding.**
* **Review emergency operating procedures and immediately notify ERCOT of any changes or conditions that could affect system reliability.**

**ERCOT will continue to monitor the cold weather system and will convey information and directives as conditions warrant. [TO] please repeat this back to me. That is correct, thank you.”**

**“This is a drill.”**

**The Real Time Desk makes a Hotline call to QSEs**

**“Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.**

**“This call requires everyone to remain on the line until it is complete. [QSE] I will be asking you for the repeat back. This is ERCOT Operator [first and last name]. At [xx:xx], ERCOT is issuing an Emergency Notice, the severe cold weather system is in the ERCOT Region with temperatures between20°F and 26°F or below in five or more Weather Zones in the ERCOT Region. The frigid temperatures are beginning to have an adverse impact on the ERCOT System such as [state what the adverse impacts are],**

**QSEs are instructed to:**

* **Make available any Resources that can be returned to service and keep COPs and HSLs updated,**
* **Review fuel supplies and notify ERCOT of any known or anticipated fuel restrictions,**
* **Notify ERCOT of any changes or conditions that could affect System Reliability.**

**ERCOT will continue to monitor the severe cold weather system. [QSE] please repeat this back to me. That is correct, thank you.”**

**“This is a drill.”**

**Drill Day 2 - 11:30 - ERCOT issues an Advisory for PRC, below 3000 MWs:**

**The Real Time Desk makes a Hotline call to QSEs**

**“Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.**

**“This call requires everyone to remain on the line until it is complete. [QSE] I will be asking you for the repeat back. This is ERCOT Operator [first and last name]. At [xx:xx], ERCOT is issuing an Advisory due to Physical Responsive Capability falling below 3000 MW. [QSE] please repeat this back to me. That is correct, thank you.”**

**“This is a drill.”**

**The Transmission Desk makes a Hotline call to all Transmission Operators**

**“Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.**

**“This is ERCOT Operator [first and last name]. At [xx:xx], ERCOT is issuing an Advisory due to Physical Responsive Capability has fallen below 3000 MW. [TO] please repeat this back to me. That is correct, thank you.”**

**“This is a drill.”**

**Drill Day 2 - 12:00 – ERCOT issues a Watch for PRC, below 2500 MWs:**

**The Real Time Desk makes a Hotline call to QSEs**

**“Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.**

**“This call requires everyone to remain on the line until it is complete. [QSE] I will be asking you for the repeat back. This is ERCOT Operator [first and last name]. At [xx:xx], ERCOT is issuing a Watch due to Physical Responsive Capability falling below 2500 MW. Suspend all Resource testing and update telemetered Resource Status Codes. ERCOT is reminding you, that you can schedule available interchange into ERCOT across the DC Ties. [QSE] please repeat this back to me. That is correct, thank you.”**

**“This is a drill.”**

**The T/S Desk makes a Hotline call to Transmission Operators**

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.”**

**“This is ERCOT Operator [first and last name]. At [xx:xx], ERCOT is issuing a Watch due to Physical Responsive Capability has fallen below 2500 MW. [TO] please repeat this back to me. That is correct, thank you.”**

**“This is a drill.”**

**Drill Day 2 - 12:30 - EEA 1:**

**The T/S Desk makes a Hotline call to Transmission Operators**

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.”**

**“This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT Operator [first and last name]; at [xx:xx], ERCOT is declaring EEA 1 due to Physical Responsive Capability is below 2300 MW. [TO] please repeat this back to me. That is correct, thank you”**

**“This is a drill.”**

**The Real Time Desk makes a Hotline call to QSEs**

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.”**

**“This call requires everyone to remain on the line until it is complete. [QSE] I will be asking you for the repeat back. This is ERCOT Operator [first and last name]. At [xx:xx], ERCOT is declaring EEA 1, QSEs are to perform their necessary steps for EEA 1 and ERCOT is reminding you that you can schedule available interchange into ERCOT across the DC-Ties. [QSE] please repeat this back to me. That is correct, thank you.”**

**“This is a drill.”**

**Drill Day 2 - 13:00 - EEa 2:**

**The T/S Desk makes a Hotline call to Transmission Operators**

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.**

**“This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT Operator [first and last name], at [xx:xx], ERCOT is declaring EEA 2;**

* **[Load Resources and/or EILS] have been deployed,**
* **Reduce customer loads by using distribution voltage reduction measures, if deemed beneficial.**

**[TO] please repeat this back to me. That is correct, thank you”**

**“This is a drill.”**

**The Real Time Desk makes a Hotline call to QSEs**

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.”**

**“This call requires everyone to remain on the line until it is complete. [QSE] I will be asking you for the repeat back. This is ERCOT Operator [first and last name], at [xx:xx], ERCOT is declaring EEA 2 and has deployed all Load Resources. ERCOT is directing QSEs to deploy all contracted EILS in the current time period until further notice. Implement all measures associated with EEA 1, if not already implemented. [QSE] please repeat this back to me. That is correct, thank you”**

**“This is a drill.”**

**Drill Day 2 – 13:30 - EEa 3:**

**The T/S Desk makes a Hotline call to Transmission Operators**

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.”**

**“This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT Operator [first and last name], at [xx:xx], ERCOT is declaring EEA 3. ERCOT is instructing all Transmission Operators to shed their share of [amount] MW. Transmission Operators are to report to ERCOT when this is complete. [TO] please repeat this back to me. That is correct, thank you”.**

**“This is a drill.”**

**The Real Time Desk makes a Hotline call to QSEs**

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.”**

**“This call requires everyone to remain on the line until it is complete. [QSE] I will be asking you for the repeat back. This is ERCOT Operator [first and last name], at [xx:xx], ERCOT is declaring EEA 3, [MW Amount] of firm load is being shed. Implement all measures associated with EEA 1 and 2, if not already implemented.**

**[QSE] please repeat this back to me. That is correct, thank you”**

**“This is a drill”**

**Drill Day 2 – 13:45 - EEa 3 – continued - additional load shed:**

**The T/S Desk makes a Hotline call to Transmission Operators**

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.”**

**“This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT Operator [first and last name], at [xx:xx], ERCOT remains in EEA 3. ERCOT is instructing all Transmission Operators to shed their share of an additional [amount] MW for a combined total of [amount] MW. Transmission Operators are to report to ERCOT when this is complete. [TO] please repeat this back to me. That is correct, thank you”.**

**“This is a drill.”**

**The Real Time Desk makes a Hotline call to QSEs**

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.”**

**“This call requires everyone to remain on the line until it is complete. [QSE] I will be asking you for the repeat back. This is ERCOT Operator [first and last name], at [xx:xx], ERCOT remains in EEA 3, [MW Amount] of firm load is being shed for a combined total of [amount] MW. [QSE] please repeat this back to me. That is correct, thank you”**

**“This is a drill”**

**Drill Day 2 – 14:00 - EEa 3 – continued - additional load shed:**

**The T/S Desk makes a Hotline call to Transmission Operators**

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.”**

**“This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT Operator [first and last name], at [xx:xx], ERCOT remains in EEA 3. ERCOT is instructing all Transmission Operators to shed their share of an additional [amount] MW for a combined total of [amount] MW. Transmission Operators are to report to ERCOT when this is complete. [TO] please repeat this back to me. That is correct, thank you”.**

**“This is a drill.”**

**The Real Time Desk makes a Hotline call to QSEs**

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.”**

**“This call requires everyone to remain on the line until it is complete. [QSE] I will be asking you for the repeat back. This is ERCOT Operator [first and last name], at [xx:xx], ERCOT remains in EEA 3, [MW Amount] of firm load is being shed for a combined total of [amount] MW. [QSE] please repeat this back to me. That is correct, thank you”**

**“This is a drill”**

**Drill Day 2 - 14:30 - RESTORE FIRM LOAD:**

**The T/S Desk makes a Hotline call to Transmission Operators**

**Script: “ERCOT IS CONDUCTING A DRILL. ALL OF THE FOLLOWING INSTRUCTIONS ARE FOR SIMULATION AND TEST PURPOSES ONLY. NO REAL-TIME ACTION IS TO BE TAKEN”**

**“This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT Operator [first and last name], “at [xx:xx], ERCOT is instructing all Transmission Operators to restore their share of [amount] MW leaving [amount] MW still off. Report to ERCOT when this task is complete. [TO] please repeat this back to me. “That is correct, thank you.”**

**“This is a drill”**

**The Real Time Desk makes a Hotline call to QSE’s**

**Script: “ERCOT IS CONDUCTING A DRILL. ALL OF THE FOLLOWING INSTRUCTIONS ARE FOR SIMULATION AND TEST PURPOSES ONLY. NO REAL-TIME ACTION IS TO BE TAKEN”**

**“This call requires everyone to remain on the line until it is complete. [QSE] I will be asking you for the repeat back. This is ERCOT operator [first and last name]. ERCOT is currently restoring firm load. [QSE] please repeat this back to me. That is correct, thank you.”**

**“This is a drill”**

**Drill Day 2 - 14:45 - RESTORE FIRM LOAD CONTINUED:**

**The T/S Desk makes a Hotline call to Transmission Operators**

**Script: “ERCOT IS CONDUCTING A DRILL. ALL OF THE FOLLOWING INSTRUCTIONS ARE FOR SIMULATION AND TEST PURPOSES ONLY. NO REAL-TIME ACTION IS TO BE TAKEN”**

**“This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT Operator [first and last name], “at [xx:xx], ERCOT is instructing all Transmission Operators to restore their share of [amount] MW leaving [amount] MW still off. Report to ERCOT when this task is complete. [TO] please repeat this back to me. “That is correct, thank you.”**

**“This is a drill”**

**The Real Time Desk makes a Hotline call to QSE’s**

**Script: “ERCOT IS CONDUCTING A DRILL. ALL OF THE FOLLOWING INSTRUCTIONS ARE FOR SIMULATION AND TEST PURPOSES ONLY. NO REAL-TIME ACTION IS TO BE TAKEN”**

**“This call requires everyone to remain on the line until it is complete. [QSE] I will be asking you for the repeat back. This is ERCOT operator [first and last name]. ERCOT is currently restoring firm load. [QSE] please repeat this back to me. That is correct, thank you.”**

**“This is a drill”**

**Drill Day 2 – 15:00 - RESTORE FIRM LOAD CONTINUED:**

**The T/S Desk makes a Hotline call to Transmission Operators**

**Script: “ERCOT IS CONDUCTING A DRILL. ALL OF THE FOLLOWING INSTRUCTIONS ARE FOR SIMULATION AND TEST PURPOSES ONLY. NO REAL-TIME ACTION IS TO BE TAKEN”**

**“This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT Operator [first and last name], “at [xx:xx], ERCOT is instructing all Transmission Operators to restore their share of [amount] MW leaving [amount] MW still off. Report to ERCOT when this task is complete. [TO] please repeat this back to me. “That is correct, thank you.”**

**“This is a drill”**

**The Real Time Desk makes a Hotline call to QSE’s**

**Script: “ERCOT IS CONDUCTING A DRILL. ALL OF THE FOLLOWING INSTRUCTIONS ARE FOR SIMULATION AND TEST PURPOSES ONLY. NO REAL-TIME ACTION IS TO BE TAKEN”**

**“This call requires everyone to remain on the line until it is complete. [QSE] I will be asking you for the repeat back. This is ERCOT operator [first and last name]. ERCOT is currently restoring firm load. [QSE] please repeat this back to me. That is correct, thank you.”**

**“This is a drill”**

**Drill Day 2 – 15:15 - RESTORE FIRM LOAD CONTINUED:**

**The T/S Desk makes a Hotline call to Transmission Operators**

**Script: “ERCOT IS CONDUCTING A DRILL. ALL OF THE FOLLOWING INSTRUCTIONS ARE FOR SIMULATION AND TEST PURPOSES ONLY. NO REAL-TIME ACTION IS TO BE TAKEN”**

**“This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT Operator [first and last name], “at [xx:xx], ERCOT is instructing all Transmission Operators to restore their share of [amount] MW leaving [amount] MW still off. Report to ERCOT when this task is complete. [TO] please repeat this back to me. “That is correct, thank you.”**

**“This is a drill”**

**The Real Time Desk makes a Hotline call to QSE’s**

**Script: “ERCOT IS CONDUCTING A DRILL. ALL OF THE FOLLOWING INSTRUCTIONS ARE FOR SIMULATION AND TEST PURPOSES ONLY. NO REAL-TIME ACTION IS TO BE TAKEN”**

**“This call requires everyone to remain on the line until it is complete. [QSE] I will be asking you for the repeat back. This is ERCOT operator [first and last name]. ERCOT is currently restoring firm load. [QSE] please repeat this back to me. That is correct, thank you.”**

**“This is a drill”**

**Drill Day 2 - 15:30 - EEA 3 to EEA 2:**

**The Real Time Desk makes a Hotline call to QSEs**

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.”**

**“This call requires everyone to remain on the line until it is complete. [QSE] I will be asking you for the repeat back. This is ERCOT Operator [first and last name]. At [xx:xx], ERCOT is moving from EEA 3 to EEA 2. QSEs are to recall all Load Resources and all EILS at this time. [QSE] please repeat this back to me. “That is correct, thank you.”**

**“This is a drill.”**

**The T/S Desk makes a Hotline call to Transmission Operators**

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.”**

**“This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT Operator [first and last name]. At [xx:xx], ERCOT is moving from EEA 3 to EEA 2. [Load Resources or EILS] are being recalled. [TO] please repeat this back to me. “That is correct, thank you.”**

**“This is a drill.”**

**Drill Day 2 - 16:00 EEA 2 to EEA 1**

**The Real Time Desk makes a Hotline call to QSEs**

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.”**

**“This call requires everyone to remain on the line until it is complete. [QSE] I will be asking you for the repeat back. This is ERCOT Operator [first and last name]. At [xx:xx], ERCOT is moving from EEA 2 to EEA 1. QSEs are to recall all Load Resources and all EILS at this time. [QSE] please repeat this back to me. “That is correct, thank you.”**

**“This is a drill.”**

**The T/S Desk makes a Hotline call to Transmission Operators**

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.”**

**“This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT Operator [first and last name]. At [xx:xx], ERCOT is moving from EEA 2 to EEA 1, [Load Resources and/or EILS] are being restored. Distribution voltage measures can be returned to normal, if used. [TO] please repeat this back to me. That is correct, thank you.”**

**“This is a drill.”**

**Drill Day 2 - 16:30 EEA 1 to Termination**

**The Real Time Desk makes a Hotline call to QSEs**

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.”**

**“This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT operator [first and last name]. ERCOT is terminating EEA 1. A Watch still remains in effect. [TO] please repeat this back to me. That is correct, thank you.”**

**“This drill is now concluded.”**

**The T/S Desk makes a Hotline call to Transmission Operators**

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.”**

**“This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT Operator [first and last name]. At [xx:xx], ERCOT is terminating EEA 1, a Watch still remains in effect. [TO] please repeat this back to me. “That is correct, thank you.”**

**This drill is now concluded.”**