ERCOT 2018

Severe Weather Drill

**Script for T/S Desk (ERCOT Version)**

**(NOTE- times associated with the events on this script are estimates only)**

**The beginning of each hotline call shall begin as follows:**

**“ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.”**

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| **DAY 1** | **13:00** | **COMMUNICATION TESTING and Simulator Login Verification** |

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| **DAY 1** | **13:30** | **ocn: ISSUED WHEN THE STORM IS FIVE DAYS AWAY** |

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.**

**(T#72) “This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT operator [first and last name]. At [xx:xx], ERCOT is issuing an OCN for a [Tropical Storm/Hurricane] [Name] due to a probability of making landfall in the ERCOT Region. TOs are instructed to:**

* **Review planned and existing transmission outages to be canceled and/or restored**
* **Review emergency operating procedures, evacuation plans, and the possible need to staff backup facilities.**

**ERCOT will continue to monitor the Storm. [TO] please repeat this back to me.”**

**“This is a drill.”**

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| **DAY 1** | **14:00** | **ADVISORY: ISSUED WHEN THE STORM IS THRE DAYS AWAY** |

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.**

**(T#73) “This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT operator [first and last name]. At [xx:xx], ERCOT is issuing an Advisory for [Tropical Storm/Hurricane] [Name] in the Gulf of Mexico which is currently projected to impact the ERCOT Region. TOs are instructed to:**

* **Review planned and existing transmission outages to be canceled and/or restored.**
* **Review emergency operating procedures, evacuation plans, and the possible need to staff backup facilities.**
* **Test communication with other TOs and QSEs prior to the hurricane making landfall.**

**ERCOT will continue to monitor the Storm. [TO] please repeat this back to me.”**

**“This is a drill.”**

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| **DAY 1** | **14:30** | **watcH: ISSUED WHEN THE STORM IS one DAY AWAY** |

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.**

**(#74) “This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT operator [first and last name]. At [xx:xx], ERCOT is issuing a Watch for [Tropical Storm/Hurricane] [Name] in the Gulf of Mexico which is expected to make landfall near [Place] at [time]. TOs are instructed to:**

* **Be prepared to lose load and expect high voltage conditions**
* **Keep ERCOT informed of transmission outages.**

**ERCOT will continue to monitor the Storm. [TO] please repeat this back to me.**

**“This is a drill.”**

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| **DAY 2** | **08:00** | **mArket notification of media appeal** |

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.**

**“This is ERCOT operator [first and last name], ERCOT has issued an appeal through the public news media for voluntary energy conservation. Any questions? Thank you”.**

**“This is a drill.”**

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| **DAY 2** | **11:00** | **emergency: issued when the storm is in texas** |

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.**

**(T#75) “This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT operator [first and last name]. At [xx:xx], ERCOT is issuing an Emergency Notice due to [Tropical Storm/Hurricane Name] having an adverse impact on the ERCOT System [specify condition]. TOs are instructed to:**

* **Be prepared to lose load and expect high voltage conditions**
* **Keep ERCOT informed of any issues**

**ERCOT will continue to monitor the Storm. [TO] please repeat this back to me.”**

**“This is a drill.”**

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| **DAY 2** | **11:30** | **advisory issued for prc below 3000 mw** |

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.**

**(T#1) “This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT Operator [first and last name]. At [xx:xx], ERCOT is issuing an Advisory due to Physical Responsive Capability falling below 3000 MW. [TO] please repeat this back to me.”**

**“This is a drill.”**

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| **DAY 2** | **12:00** | **watch issued for prc below 2500 mw** |

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.”**

**(T#3) “This is ERCOT Operator [first and last name]. At [xx:xx], ERCOT is issuing a Watch due to Physical Responsive Capability falling below 2500 MW. [TO] please repeat this back to me.”**

**“This is a drill.”**

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| **DAY 2** | **12:30** | **eea 1** |

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.”**

**(T#5) “This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT Operator [first and last name]; at [xx:xx], ERCOT is declaring EEA 1. [TO] please repeat this back to me.”**

**“This is a drill.”**

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| **DAY 2** | **13:00** | **eea 2** |

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.**

**(T#7) “This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT Operator [first and last name], at [xx:xx], ERCOT is declaring EEA 2 and is issuing an appeal through the public news media for voluntary energy conservation. Reduce customer loads by using distribution voltage reduction measures, if deemed beneficial and any available capacity from Load Management Programs, [Load Resources and / or ERS have been deployed].**

**[TO] please repeat this back to me.”**

**“This is a drill.”**

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| **DAY 2** | **13:30** | **eea 3** |

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.”**

**(T#8) “This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT Operator [first and last name], at [xx:xx], ERCOT is declaring EEA 3 firm load shed. ERCOT is issuing an Operating Instruction for all Transmission Operators to shed their share of [amount] MW. Transmission Operators are to report to ERCOT when this is complete. Implement all measures associated with EEA 1 and 2, if not already implemented. [TO] please repeat this back to me.”**

**“This is a drill.”**

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| **DAY 2** | **14:30** | **restore firm load** |

**Script: “ERCOT IS CONDUCTING A DRILL. ALL OF THE FOLLOWING INSTRUCTIONS ARE FOR SIMULATION AND TEST PURPOSES ONLY. NO REAL-TIME ACTION IS TO BE TAKEN”**

**(T#10) “This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT Operator [first and last name], “at [xx:xx], ERCOT is issuing an Operating Instruction for all Transmission Operators to restore all firm load. Report to ERCOT when this task is complete. [TO] please repeat this back to me. “That is correct, thank you.”**

**“This is a drill”**

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| **DAY 2** | **15:00** | **eea 3 to eea 2** |

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.”**

**(T#11) “This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT Operator [first and last name]. At [xx:xx], ERCOT is moving from EEA 3 to EEA 2. Load Resources are being recalled. [TO] please repeat this back to me. “That is correct, thank you.”**

**“This is a drill.”**

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| **DAY 2** | **15:15** | **eea 2 to eea 1** |

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.”**

**(T#12) “This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT Operator [first and last name]. At [xx:xx], ERCOT is moving from EEA 2 to EEA 1, [Load Resources and/or ERS Resources] are being restored. Distribution voltage measures can be returned to normal, if used, \*as well as Load Management Programs. [TO] please repeat this back to me.”**

**“This is a drill.”**

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| **DAY 2** | **15:30** | **eea 1 to termination** |

**Script: “ERCOT is conducting a drill. All of the following instructions are for simulation and test purposes only. No real-time action is to be taken.”**

**(T#13) “This call requires everyone to remain on the line until it is complete. [TO] I will be asking you for the repeat back. This is ERCOT Operator [first and last name]. At [xx:xx], ERCOT is terminating EEA 1, a Watch still remains in effect. [TO] please repeat this back to me.”**

**“This drill is now concluded.”**